#### TERMS AND CONDITION OF THE PROMOTION PROGRAM

### "RIDE FOR LESS - WON HAS THE BEST DEALS!"

(Applicable to customers who purchase tickets on Woori Bank Vietnam's WON app)

## 1. PROGRAM NAME

- "Ride for less WON has the best deals"
- Coupon code: WON6, WON8

#### 2. ORGANIZION PARTIES

### • WOORI BANK VIETNAM LIMITED

o Address: 34th Floor, Keangnam Landmark Tower, E6 Pham Hung, Yen Hoa

Ward, Hanoi City

o Phone: 1800 6003

o Tax code: 0107619360

# • Vexere Trading Company Limited (Vexere)

o Address: 8C Tu Dong Tu, Tan Son Nhat Ward, Ho Chi Minh City

Phone: 1900 7070Tax code: 0315133726

The program is jointly implemented under a co-sponsorship scheme between the two parties.

# 3. DURATION AND SCOPE

- Promotion/Valid booking period: From 21/11/2025 to 28/02/2026.
- Valid departure period: From 21/11/2025 to 28/02/2026.
- Scope of application: Nationwide
- The program will run until **28/02/2026** or until all coupon codes are fully redeemed, whichever comes first.

### 4. ELIGIBLE PARTICIPANTS

- All individual clients have payment accounts and login to Woori Bank's WON app.
- Customers must book bus tickets via the integrated Vexere Webview on WON App and pay using a Woori Bank account.

## 5. PROMOTION DETAILS

- **Promotion type:** Discount applied via coupon codes when purchasing bus tickets.

#### - Details:

Coupon Code	Discount Rate	Maximum	Quantity	Eligibility
WON6	6% per booking	40,000 VND	200 Coupons	Applicable to all routes
WON8	8% per booking	60,000 VND	200 Coupons	Applicable to Hanoi – Sapa/Lao Cai, Ho Chi Minh City – Da Lat route
Total value of coupon codes: 20,000,000 VND				

# - Additional notes:

- Customers may use each coupon code only once during the promotion period.
- Limited quantity available; the program may end earlier once all coupon codes are used.
- The discount has no cash value, is non-refundable, and cannot be canceled or exchanged.

### 6. HOW TO PARTICIPATE

- 1. Open the WON app and → select "Utilities Vexere Bus Tickets" or access from the homepage banner.
- 2. Select the desired route, departure date, bus operator, and seat.
- 3. Enter the coupon code (if any) on the checkout page.
- 4. Pay with Woori Bank payment account.
- 5. Receive e-ticket via email/SMS according to Vexere's process.

# 7. OTHER TERMS AND CODITIONS

- Offer only applies to orders paid through the WON app.
- Tickets paid under this promotion cannot be cancelled or refunded.
- Woori Bank provides the coupon codes and payment services within the WON App; ticket purchases and coupon code application are managed by Vexere.
- Woori Bank and Vexere reserve the right to refuse the promotion in case of fraud, misuse, or violation of program rule.
- Woori Bank and Vexere are not responsible in case the customer enters wrong information, connection errors or other force majeure events.
- Customers agree that booking information may be shared between Woori Bank and Vexere solely for verification, reconciliation, and program support.
- Ticket prices (before discount) are based on Vexere's published rates; customers do not need to pay any additional fees to receive or use coupon codes.

# 8. CUSTOMER SUPPORT

• Woori Bank Call Center: 1800 6003

• Support email: <a href="mailto:callcenter@woori.com.vn">callcenter@woori.com.vn</a>

• Hotline Vexere: 1900 888 684

# 9. VALIDITY

This regulation takes effect from 21/11/2025 and is publicly announced on WON application, Official Website and Fanpage of Woori Bank Vietnam.